



CUSTOMER SNAPSHOT

“With a requirement for constant continuous improvement from our large FMCG customers, I required a solution for managing quality results and OHS incidents.”

Dindo Guinto
Production Manager
Goodman Fielder Summer Hill Manufacturing Site

CHALLENGE

In a continuous improvement environment where the bar keeps rising, a solution was required to allow the management of production quality data and OHS incident recording/reporting.

SOLUTION

DOTNETconnect built an intranet application which allowed all departments within the manufacturing chain to input their quality results on all testing conducted, to allow monitoring in-process and finished product quality. An OHS module was also built-in, to allow the real-time recording of OHS incidents and the appropriate notifications made and relevant reports generated.

BENEFITS

By centralising the quality data, monitoring and reporting could be compiled very easily and customer 'Certificates of Analysis' reports could be generated very quickly for despatch with the product to the customer.